



WELCOME AT ART BOUTIQUE HOTEL MONOPOL



Dear Guest,

our “A-Z” gives you helpful information to make your stay at our hotel as enjoyable as possible.

Via Maistra 17, 7500 St. Moritz, Tel. +41 81 837 04 04, Fax +41 81 837 04 05
artboutique@monopol.ch, Internet: www.monopol.ch

Adapter

Available at front desk for a deposit of CHF 100.00. Tel 404

Babies

We provide baby phones, changing pads, etc. on request. Tel 404

You can also find a changing station in the kids playroom on the first floor.

Baby cot

Please contact the front desk or housekeeping if you need a baby cot for your youngest family member.

Kids up to 5 years are free of charge with two paying adults in the same room.

Bathmats/Stool/Scale

The housekeeping offers rubberised bathmats, bathroom stool and scale on request. Tel 404

Banks

Information about location and opening hours of the banks are available at the front desk, Tel 404.

Bar

The 'St. Moritz Sky Bar' is located on the 6th floor next to the SPA area.

Bed linen

We change the bed linen every 3 to 4 days. If you wish an earlier change, please contact the front desk.

Check-in / Check-out

Check-in from 3.00 pm / Check-out until noon

Cheques

Please note that we do not accept cheques.

Copy service

We will be pleased to photocopy your documents in black and white (CHF 0.50) or colour (CHF 1.00) on standard paper(80g).

Credit cards

We accept Visa, American Express, Diners, Eurocard / Mastercard, JCB, CUP and EC-Direct / Maestro / Postcard / Twint

Doctor

In case of an emergency, please **contact** the front desk, Tel 404.

Dogs

Well-behaved dogs are welcome at CHF 30.00 per day and dog without food. If there is any damage caused by the pet, the owner needs to pay for the cleaning or repairing.

Dress Code

The dress code in our Restaurant is smart casual. We kindly ask you to NOT visit the bar or restaurant in a bathrobe.

Drinking water

The tap water has a high drinking quality and can be consumed without doubts.

Drugs

Please be aware of the fact that we are not allowed to hand out medicines (Aspirin, salves etc.).

Earplugs

If you are a light sleeper you will find earplugs in the bathroom.

Electric vehicles

We are happy to charge your car at a fee of CHF 40.00 per charge.

Fax

You may send or receive a fax 24 hours at reception. Our fax number is +41 (0) 81 837 04 05

Fire

The hotel is equipped with a full coverage fire alarm system. Please familiarize yourself with the plan after check in and follow the instructions in case of emergency.

Front desk

Our front desk is available 24 hours. For questions and information, we are always at your disposal, please dial Tel 404.

Garage

A parking space at the public car park "Quadrellas" can be reserved at the front desk for CHF 30.- per day per car.

Heating

The front desk team can adjust your in room heating temperature. Please allow some time before your new setting reacts. The hotel does not have Air Conditioning.

Humidifier

Available free of charge. For further information, please dial Tel 404.

Internet

The hotel offers a complimentary internet booth at reception. WIFI is available free of charge in the whole hotel.
Password: monopol7500

Ironing service

Between 08.00 a.m. and 08.00 p.m. we are pleased to iron your clothes, Tel 404. Single pieces can be ironed within 1h on request. Please note that ironing in the room is prohibited due to safety reasons.

Lost & found

Thank you for returning found items to the front desk. For lost items, please contact the reception. Tel 404

Luggage service

Should you need assistance with your luggage, our porter would be pleased to help you. Tel 404

Luggage storage

Please contact the reception if you would like to store your luggage free of charge. Luggage is held at your own risk.

Laundry & Ironing

The hotel offers a laundry and ironing service. Please use the laundry bag in the bathroom, fill out the laundry list and call 404 for the laundry to be picked up. Opening hours from 08.00 a.m. to 08.00 p.m.

Meeting room

Our meeting room on the ground floor is perfect for smaller meetings and presentations. Please ask the reception for more information.

Mountain Railways

We prepare your ski-tickets (winter) or Engadine card (summer) at the front office.

Minibar

The beverages in the minibar are offered by the hotel.

Payment

You may request an overview of your account at the front desk at any time.

Pillows

The housekeeping department provides a selection of extra pillows. Available are allergic pillows, firm pillows, small pillows and neck rolls. Tel 404

Postcards & stamps

Are available at reception.

Safe

A safe is located in your room. Please read instructions in the safe.

Sewing service

We are pleased to take care of small sewing works for you at cost. Tel 404.

Shaver/tooth brush

You forgot your shaver or toothbrush? You will get one at the front desk free of charge, Tel 404.

Shoe polish

You will find some shoe polish in your bathroom. During the day, our housekeeping is pleased to clean your shoes. Tel 404, or leave the shoes in front of the door at night.

Smokers Lounge

We are a non-smoking hotel. Our cosy smokers lounge is located behind the lobby on the ground floor.

SPA

Our Wellavista Rooftop SPA is located on the 6th floor.

Sustainability

We try to bring our guests needs in line with a responsible use of our resources. Please talk to us if you have ideas to improve our sustainability.

Synthetical laundry

We offer synthetic pillows and linen for you, please contact the front desk.

Taxi

The front desk will be pleased to order a taxi. Tel 404

Telephone

Please dial "0" for an outside line. Please not our front desk team has to open the line of your in room telephone first. If you would like to call from room to room, please dial the number of the room.

Terrace

Relax on our roof top terrace (6th floor) at the St. Moritz Sky Bar and enjoy refreshing drinks and coffee/tea – please check the opening hours of the Bar.

Tension / Voltage

220 Volt

Turn down service

We offer turn-down-service from 7 p.m. until 9 p.m. Please leave the “Do not disturb” sign inside.

Towels

Additional towels are available free of charge. Tel 404

Video on Demand

On your TV, you will find the AIRTIME APP for streaming videos at cost

Wake-up call

Please inform the front desk at Tel 404 about the time you would like to have a wake-up call.